

QUALITY POLICY

a) Customer Satisfaction and Quality Management

Achieve Customer Satisfaction, and the operation of effective Quality Management System. These objectives are vital components of the Company's Business Plan, achieved by ensuring high-quality products, on-time delivery, and excellent service performance. Management provides the necessary human and material resources to lead the associated business processes.

b) Compliance and Continuous Improvement

Comply with customer requirements, applicable statutory and regulatory standards, as well as ISO 9001 and BS EN 9100 / (AS9100) standards, by operating a robust Quality Management System. Additionally, we are dedicated to the continuous improvement of the effectiveness of our QMS.

c) Management Reviews

Management will regularly conduct meetings to assess business processes, performance, and status, ensuring that the QMS remains a core component of these reviews.

d) Awareness and Communication

We will ensure that the Quality Policy (including objectives), as well as procedures related to QMS, Health & Safety, product safety, and ethical conduct, are effectively communicated, implemented, and monitored throughout the organization. It is essential that all staff understand these elements.

e) Policy Review

This policy will be reviewed annually (during the Management Review Meeting) to assess its relevance, suitability, and effectiveness.

f) Ongoing Compliance with AS9100

We remain committed to always meeting the requirements of AS9100.

Signed by: 

Sophie Bill – Managing Director

